Annual Quality Review 2026

Northbridge Training College, a fictional provider used for this demonstration

94%
Learner satisfaction

312
Assessments validated

18
Improvements closed

Summary

This review brings together validation outcomes, learner feedback and trainer currency records for the year. Every finding is linked to an owner and a due date, and progress is reported to the governing board each quarter.

Highlights include a faster turnaround on assessment feedback, a refreshed industry consultation cycle and a new digital evidence register that replaces paper files across all campuses.

Validation by qualification

Qualification area	Units sampled	Outcome	Progress
Business	24	Compliant	
Community services	31	Minor actions	
Hospitality	18	Compliant	
Construction	27	Minor actions	
Information technology	15	Compliant	

Sample document created to demonstrate CAQA PDF. All names and figures are fictional.

Improvement register

Ref	Finding	Owner	Due
IR 01	Update mapping for two elective units	Academic lead	Feb 2027
IR 02	Add workplace contact to placement forms	Placement officer	Jan 2027
IR 03	Refresh trainer currency evidence	Trainer team	Mar 2027
IR 04	Publish revised complaints policy	Quality manager	Dec 2026

Learner feedback

Learners rated the clarity of assessment instructions highly and asked for more practical examples in online units. Trainers will add short worked examples to each module before the next intake.

Approval

Reviewed and approved by the quality committee.

Signature